



Sales conditions & policies:

ORDERS :

All orders must be made out on a Purchase Order (PO) or on a 3R Eco™ Quotation Form signed and returned to us by the customer.

The PO must include the following:

- Item number (SKU), quantity, colour, the size and positioning of decoration (if applicable), the desired date of reception by end-user, method of shipment and ship-to address
- Any changes to the original order must be confirmed in writing. Changes to initial order may incur fees and additional delivery delays.

ORDER CONFIRMATION:

An order confirmation will be either emailed or faxed to you within 48 working hours of our reception of your PO. Please advise us if you do not receive this order confirmation. Once you have received this order confirmation, please revise and confirm all conditions and if need be, advise us of any corrections to be made.

PRICING:

Prices are FOB our plant and our responsibility ends once your carrier has taken possession of your order. Prices do not include any applicable taxes, shipping, customs brokers fees or duties. Prices are indicated on the Product Specifications chart for each SKU and may change without prior notice.

CREDIT AND PAYMENT CONDITIONS:

À Unless you have already filled out a Credit Application and been granted pre-approved credit by 3R Eco™, a 50% deposit is required to launch production of your order. Balance is due on when order is ready to ship. We accept VISA, MasterCard and American Express. On large volume and direct import orders, we could require a deposit and a Letter of Credit by payment at sight against compliant presentation.



Certified Management System:
ISO 9001:2008 (quality)
ISO 14001:2004 (environment)

www.3recojute.com

2109, Ch. Bellevue, Carignan (QC) J3L 0J1 Canada
☎ 450 447-5505 1 888 846-6353 📠 450 447-3123



PRODUCTION AND DELIVERY DELAYS:

Production and delivery delays may vary according with type of product ordered and decoration method used. Please refer to the Product Specifications Chart in order to familiarize yourself with the ordered product's technical details, notably if the particular product in "In Stock" or "On Order". Shipping delays are calculated from the day approved and signed artwork is received by us combined with the receipt of your deposit.

"In Stock" and non-decorated products can be shipped within 5 working days. Decorated or "On Order" products are available by full pallet load only. Please contact us to find out how much of a given product will fit on a pallet (depending if shelving has 48" or 72" clearance).

Delivery delays are:

- 45 days by Air Freight. Additional shipping fees will be invoiced
- 90 days Sea Freight for a full container
- 90 to 120 days Sea Cargo for less than a full container

3R Eco™ declines any responsibility for any unforeseen delays while product is in transit. Always enquire about production and shipping delays when you emit your PO.

SHIPPING:

3R Eco™ only sells by the case load for non-decorated products. Please indicate on your PO your preferred carrier's name and phone number as well as your account number with them. Please insure your shipment for its actual market value.

On large volume and direct import orders, we can deliver your goods at your warehouse un-palletized directly from the factory in its shipping container. If you wish to have your goods palletized, a handling fee of \$24 per pallet will be added. Due to fluctuations in the Fuel Surcharge, 3R Eco™ will not be held responsible for additional shipping fees.

ORDER MODIFICATIONS AND/OR CANCELLATIONS:

Any modifications and/or cancellations must be made in writing and confirmed to you by 3R Eco™. Any modifications and/or cancellations will be invoiced with respect to material and labour costs and other fees pertaining to artwork, films and plates as well as all work completed as of the date of the modification or cancellation.



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Bags for life!

MERCHANDISE RETURN :

Only non-decorated products are returnable within 5 days of invoice date. Your shipment of returned product must be pre-paid and bear a Return Merchandise Authorisation number (RMA) which we will supply. If your shipment does not clearly indicate this RMA number, we will refuse the shipment and it will be returned to you at your cost. A 20% re-stocking charge will be applied to your Credit Note.

CLAIMS:

Any claims for product damage or delays in shipping must be made directly with your carrier.

SAMPLES:

Samples of "In Stock" products are available in quantities of no more than 4 samples per SKU per calendar year and will be invoiced at the price corresponding to 1,000 units. You must supply us with your carrier's name, phone number and your account number with them.

Pre-production samples for "On Order" products ordered by the pallet load will be invoiced at the price corresponding to 1,000 units plus films, plates and setup fees. You must supply us with your carrier's name, phone number and your account number with them (Air Freight may apply).

MINIMUM QUANTITIES :

Minimum quantities are indicated on the Product Specifications Chart for each SKU. 3R Eco™ only sells by the case load.



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