

3R ECO BAGS LIFETIME WARRANTY CONDITIONS

Warranty:

3R Eco™ Jute Bags carry a lifetime warranty against manufacturing defects and premature wear. 3R Eco™ will replace any bag that shows premature wear or a manufacturing defect.

By manufacturing defect we mean: weaving or stitching defect which in a normal, non-commercial use would make the bag unusable.

Exclusions:

Jute bags that show premature wear due to:

- Abrasion: dragging the bag on the floor, for example;
- Piercing by a sharp instrument: glass shards, knife, etc.;
- Excess weight: broken handles or seams come undone caused by excessive weight (bag filled with sand or similar weight, for example)
- Washing in a laundry machine.
- Fading of over-printed water-based inks.
- Staining or mildewing due to inadequate storage conditions.

...are not covered by this warranty. Any one or more of these situations will void this warranty.

Claim:

To make a claim under warranty, send us the defective bag shipping prepaid with a copy of the purchase receipt accompanied by a pre-addressed, postage prepaid return envelope.

3R Eco™ will return your bag repaired or send a new bag of similar specifications, within reason, as long as it presents premature wear or a manufacturing defect.